

Defined Access Saver Account

Terms and Conditions

(Effective from August 2023)

These Defined Access Saver Account Terms and Conditions together with the General Terms and Conditions and summary box (where provided) in your account welcome letter set out the terms and conditions for your Sainsbury's Bank Defined Access Saver Account. Please read them and then keep them for future reference. They are also available on our website. Where these Terms and Conditions conflict with the General Terms and Conditions, these terms will apply.

1 Maximum number of accounts

You can have one open Defined Access Saver Account per issue, including joint accounts. The issue number will change if we change the interest rate, or other product features.

2 Interest

2.1 How you earn it and when you receive it

You'll earn interest on the money in your account each day. You'll receive your interest annually and we'll pay it on the anniversary of the day your account was opened (or the next bank working day if the anniversary date isn't a bank working day).

2.2 Rate

You can find your interest rate in the Savings Support section of our website, through our Online Banking service, or by calling us. The interest rate on your account is variable which means that it can change. We will give you notice of any changes as set out in the sections below. We will only make changes for certain reasons and these are set out in detail in the General Terms and Conditions. We may offer different interest rates for new accounts. The interest rate on your account won't automatically change to match the new rates.

2.3 Reducing your rate

If we reduce your interest rate, other than as outlined in clause 2.5 below, we'll contact you at least 14 days before we make the change. If you're not happy with the change you can withdraw your money and close your account at any time without incurring any additional costs or charges. If you don't contact us, your account will stay open and we'll reduce your rate.

2.4 Increasing your rate

We can increase your interest rate without giving you advance notice. We will let you know within a reasonable period of time after the increase has taken effect.

2.5 Maximum number of withdrawals

You're only allowed a maximum number of withdrawals within a specific period of time without loss of interest. Subsequent withdrawals are permitted, however, a lower rate of interest will then be applied to your account. Please see your account welcome letter for details of the maximum number of withdrawals, the time period this applies to, and the interest rates that will apply to your account. Alternatively, you can find this information through our Online Banking service, or by calling us.

3 Tax

Income tax will not be deducted from any interest earned before we add it to your account. However, the tax treatment of savings interest may change in the future and any changes we need to make as a result will apply as soon as they come into force.

4 How you can use your account

You can manage your account through our Online Banking or Telephone Service.

4.1 Paying money in (see the General Terms and Conditions for timescales and more depositing information)

You can pay money into your account by setting up a bank transfer/standing order, by making a transfer from another Sainsbury's Bank savings account or by cheque.

4.2 How to make a withdrawal (see the General Terms and Conditions for timescales and more withdrawal information)

You can make a withdrawal from your account through our Online Banking or Telephone Service.

4.3 Minimum deposit

You must pay in the minimum deposit within 60 days of opening your account. If you don't make this deposit in this time, we will close your account without giving you notice.

5 Statements

We'll provide you with an annual statement on the anniversary of the opening of your account. Your statement will be uploaded to the 'Statements' section of Online Banking (which you can see once you have logged in online). You will need to register for Online Banking in order to view your statements. Where we are unable to provide online statements, or if you have updated your correspondence preferences to request paper statements, we will send you a statement by post. We may charge for duplicate statements (details of any charges can be found in the Savings Support section of our website).

6 Joint accounts

As account holders, you are both responsible for the money in the account. This means we can only act on instructions from either of you and either of you can withdraw all the money in the account. If you tell us that you only want us to accept instructions authorised by both of you, we are unable to do this. In these circumstances, both account holders should contact us to discuss options. We may close your account, and if we choose, offer each person the opportunity to open a new account from our current savings range in their own name.

7 Changing your mind

You have 21 days after opening your account to tell us if you want to cancel it. You can do this by contacting us. If you cancel, we'll give you back your money and any interest earned on it. We don't charge for cancellations.

If you do not tell us to cancel the account within 21 days of opening, the account will stay open.

8 Closing your account

You can close your account at any time without incurring any additional costs or charges. We don't charge for account closures.

9 Contacting us

If you need to get in touch, our contact details can be found on our website.

We can provide documents in large print, Braille or on audio. For other ways that we can support you, please visit our website or contact us.