

## ASPSP performance data by endpoint

<b>ASPSP name</b>	Sainsbury's Bank
<b>Interface name/ID</b>	Sainsbury's Bank API Interface

<b>Month ID</b>	10
<b>Month name</b>	October

<b>Availability</b>	
Sainsbury's Bank API Interface	100.00%
Consumer Website - Online Banking	99.21%
Consumer Mobile Banking	99.07%

<b>AISP response</b>	
Sainsbury's Bank API Interface (average)	379
Consumer Website - Online Banking	9,215
Consumer Mobile Banking	374

<b>Error rate</b>	
Sainsbury's Bank API Interface	0.33%

## Dedicated interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank	
<b>Interface name/ID</b>	Sainsbury's Bank API Interface	
<b>Report start date</b>	01 Jul 2025	

<b>Date</b>	<b>Uptime (%)</b>	<b>All downtime (%)</b>	<b>AISP response (ms)</b>	<b>Error rate (%)</b>
01 Jul 2025	100.00%	0.00%	377	0.03%
02 Jul 2025	100.00%	0.00%	378	0.05%
03 Jul 2025	100.00%	0.00%	373	0.04%
04 Jul 2025	100.00%	0.00%	378	0.03%
05 Jul 2025	100.00%	0.00%	371	0.09%
06 Jul 2025	100.00%	0.00%	368	0.03%
07 Jul 2025	100.00%	0.00%	377	0.05%
08 Jul 2025	100.00%	0.00%	373	0.06%
09 Jul 2025	100.00%	0.00%	350	0.14%
10 Jul 2025	100.00%	0.00%	348	0.07%
11 Jul 2025	100.00%	0.00%	349	0.05%
12 Jul 2025	100.00%	0.00%	342	0.02%
13 Jul 2025	100.00%	0.00%	344	0.04%
14 Jul 2025	100.00%	0.00%	356	0.03%
15 Jul 2025	100.00%	0.00%	362	0.21%
16 Jul 2025	100.00%	0.00%	359	0.12%
17 Jul 2025	100.00%	0.00%	366	0.14%
18 Jul 2025	100.00%	0.00%	366	0.09%
19 Jul 2025	100.00%	0.00%	361	0.04%
20 Jul 2025	100.00%	0.00%	356	0.03%
21 Jul 2025	100.00%	0.00%	363	0.04%
22 Jul 2025	100.00%	0.00%	373	0.10%
23 Jul 2025	100.00%	0.00%	370	0.07%
24 Jul 2025	100.00%	0.00%	382	0.05%
25 Jul 2025	100.00%	0.00%	379	0.09%
26 Jul 2025	100.00%	0.00%	372	2.78%

27 Jul 2025	100.00%	0.00%	380	0.05%
28 Jul 2025	100.00%	0.00%	391	0.35%
29 Jul 2025	100.00%	0.00%	381	0.84%
30 Jul 2025	100.00%	0.00%	381	0.04%
31 Jul 2025	100.00%	0.00%	411	0.12%
01 Aug 2025	100.00%	0.00%	381	0.08%
02 Aug 2025	100.00%	0.00%	379	0.03%
03 Aug 2025	100.00%	0.00%	375	0.12%
04 Aug 2025	100.00%	0.00%	382	0.02%
05 Aug 2025	100.00%	0.00%	388	0.04%
06 Aug 2025	100.00%	0.00%	388	0.03%
07 Aug 2025	100.00%	0.00%	404	0.04%
08 Aug 2025	100.00%	0.00%	394	0.04%
09 Aug 2025	100.00%	0.00%	391	0.04%
10 Aug 2025	100.00%	0.00%	386	0.11%
11 Aug 2025	100.00%	0.00%	397	0.03%
12 Aug 2025	100.00%	0.00%	402	0.08%
13 Aug 2025	100.00%	0.00%	412	0.05%
14 Aug 2025	100.00%	0.00%	413	0.02%
15 Aug 2025	100.00%	0.00%	427	0.07%
16 Aug 2025	100.00%	0.00%	438	0.07%
17 Aug 2025	100.00%	0.00%	429	0.20%
18 Aug 2025	100.00%	0.00%	439	0.11%
19 Aug 2025	100.00%	0.00%	416	0.09%
20 Aug 2025	100.00%	0.00%	411	0.12%
21 Aug 2025	100.00%	0.00%	401	0.14%
22 Aug 2025	100.00%	0.00%	405	0.26%
23 Aug 2025	100.00%	0.00%	397	0.08%
24 Aug 2025	100.00%	0.00%	382	0.23%
25 Aug 2025	100.00%	0.00%	401	0.32%
26 Aug 2025	100.00%	0.00%	415	0.52%
27 Aug 2025	100.00%	0.00%	395	0.51%
28 Aug 2025	100.00%	0.00%	381	0.17%
29 Aug 2025	100.00%	0.00%	372	0.03%

30 Aug 2025	100.00%	0.00%	364	0.01%
31 Aug 2025	100.00%	0.00%	368	0.02%
01 Sep 2025	100.00%	0.00%	394	0.05%
02 Sep 2025	100.00%	0.00%	379	0.04%
03 Sep 2025	100.00%	0.00%	377	0.04%
04 Sep 2025	100.00%	0.00%	373	0.05%
05 Sep 2025	100.00%	0.00%	382	0.04%
06 Sep 2025	100.00%	0.00%	376	0.05%
07 Sep 2025	100.00%	0.00%	374	0.03%
08 Sep 2025	100.00%	0.00%	382	0.03%
09 Sep 2025	100.00%	0.00%	392	0.05%
10 Sep 2025	100.00%	0.00%	351	0.09%
11 Sep 2025	100.00%	0.00%	351	0.03%
12 Sep 2025	100.00%	0.00%	347	0.04%
13 Sep 2025	100.00%	0.00%	344	0.26%
14 Sep 2025	100.00%	0.00%	343	0.16%
15 Sep 2025	100.00%	0.00%	350	0.04%
16 Sep 2025	100.00%	0.00%	354	0.04%
17 Sep 2025	100.00%	0.00%	353	0.03%
18 Sep 2025	100.00%	0.00%	356	0.13%
19 Sep 2025	100.00%	0.00%	359	0.05%
20 Sep 2025	100.00%	0.00%	355	2.70%
21 Sep 2025	100.00%	0.00%	358	3.21%
22 Sep 2025	100.00%	0.00%	377	3.06%
23 Sep 2025	100.00%	0.00%	368	1.52%
24 Sep 2025	100.00%	0.00%	397	1.25%
25 Sep 2025	100.00%	0.00%	385	1.33%
26 Sep 2025	100.00%	0.00%	385	1.32%
27 Sep 2025	100.00%	0.00%	374	1.32%
28 Sep 2025	100.00%	0.00%	368	1.15%
29 Sep 2025	100.00%	0.00%	371	1.21%
30 Sep 2025	100.00%	0.00%	382	1.34%

## PSU interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank
<b>Interface name/ID</b>	Consumer Website - Online Banking
<b>Report start date</b>	01 Jul 2025

<b>Date</b>	<b>Uptime (%)</b>	<b>Downtime (%)</b>	<b>AISP response (ms)</b>
01 Jul 2025	100.00%	0.00%	13617
02 Jul 2025	100.00%	0.00%	11495
03 Jul 2025	100.00%	0.00%	10294
04 Jul 2025	95.83%	4.17%	10131
05 Jul 2025	100.00%	0.00%	7754
06 Jul 2025	94.86%	5.14%	7913
07 Jul 2025	100.00%	0.00%	11214
08 Jul 2025	100.00%	0.00%	10438
09 Jul 2025	100.00%	0.00%	8238
10 Jul 2025	100.00%	0.00%	9320
11 Jul 2025	100.00%	0.00%	8058
12 Jul 2025	100.00%	0.00%	6479
13 Jul 2025	100.00%	0.00%	6105
14 Jul 2025	100.00%	0.00%	10392
15 Jul 2025	100.00%	0.00%	11943
16 Jul 2025	100.00%	0.00%	9044
17 Jul 2025	100.00%	0.00%	9089
18 Jul 2025	100.00%	0.00%	8477
19 Jul 2025	100.00%	0.00%	7749
20 Jul 2025	100.00%	0.00%	7610
21 Jul 2025	100.00%	0.00%	11089
22 Jul 2025	100.00%	0.00%	11116
23 Jul 2025	100.00%	0.00%	9968
24 Jul 2025	100.00%	0.00%	9742
25 Jul 2025	100.00%	0.00%	9809
26 Jul 2025	100.00%	0.00%	7108

27 Jul 2025	100.00%	0.00%	7346
28 Jul 2025	94.58%	5.42%	10475
29 Jul 2025	100.00%	0.00%	11807
30 Jul 2025	100.00%	0.00%	10700
31 Jul 2025	100.00%	0.00%	10880
01 Aug 2025	100.00%	0.00%	10513
02 Aug 2025	98.26%	1.74%	7173
03 Aug 2025	100.00%	0.00%	7021
04 Aug 2025	45.28%	54.72%	11938
05 Aug 2025	100.00%	0.00%	11074
06 Aug 2025	100.00%	0.00%	9810
07 Aug 2025	100.00%	0.00%	9688
08 Aug 2025	100.00%	0.00%	9024
09 Aug 2025	100.00%	0.00%	6741
10 Aug 2025	100.00%	0.00%	5756
11 Aug 2025	100.00%	0.00%	10011
12 Aug 2025	100.00%	0.00%	9079
13 Aug 2025	100.00%	0.00%	8550
14 Aug 2025	100.00%	0.00%	8631
15 Aug 2025	100.00%	0.00%	9088
16 Aug 2025	100.00%	0.00%	7210
17 Aug 2025	100.00%	0.00%	5909
18 Aug 2025	100.00%	0.00%	9877
19 Aug 2025	100.00%	0.00%	9655
20 Aug 2025	100.00%	0.00%	9343
21 Aug 2025	100.00%	0.00%	8716
22 Aug 2025	100.00%	0.00%	9835
23 Aug 2025	100.00%	0.00%	6908
24 Aug 2025	100.00%	0.00%	5566
25 Aug 2025	100.00%	0.00%	7004
26 Aug 2025	100.00%	0.00%	11102
27 Aug 2025	100.00%	0.00%	10834
28 Aug 2025	100.00%	0.00%	10513
29 Aug 2025	100.00%	0.00%	10713

30 Aug 2025	100.00%	0.00%	7534
31 Aug 2025	100.00%	0.00%	6841
01 Sep 2025	100.00%	0.00%	12555
02 Sep 2025	100.00%	0.00%	10841
03 Sep 2025	100.00%	0.00%	10303
04 Sep 2025	100.00%	0.00%	11151
05 Sep 2025	100.00%	0.00%	9077
06 Sep 2025	100.00%	0.00%	7241
07 Sep 2025	100.00%	0.00%	6773
08 Sep 2025	100.00%	0.00%	10721
09 Sep 2025	100.00%	0.00%	11471
10 Sep 2025	100.00%	0.00%	11337
11 Sep 2025	100.00%	0.00%	9966
12 Sep 2025	100.00%	0.00%	8819
13 Sep 2025	100.00%	0.00%	6880
14 Sep 2025	100.00%	0.00%	7119
15 Sep 2025	100.00%	0.00%	10884
16 Sep 2025	100.00%	0.00%	9725
17 Sep 2025	100.00%	0.00%	10161
18 Sep 2025	100.00%	0.00%	8032
19 Sep 2025	100.00%	0.00%	8729
20 Sep 2025	100.00%	0.00%	7560
21 Sep 2025	100.00%	0.00%	6147
22 Sep 2025	100.00%	0.00%	10659
23 Sep 2025	100.00%	0.00%	10761
24 Sep 2025	100.00%	0.00%	11143
25 Sep 2025	100.00%	0.00%	9669
26 Sep 2025	100.00%	0.00%	10074
27 Sep 2025	100.00%	0.00%	7392
28 Sep 2025	100.00%	0.00%	7144
29 Sep 2025	100.00%	0.00%	10848
30 Sep 2025	100.00%	0.00%	13779

## PSU interface: availability and performance report

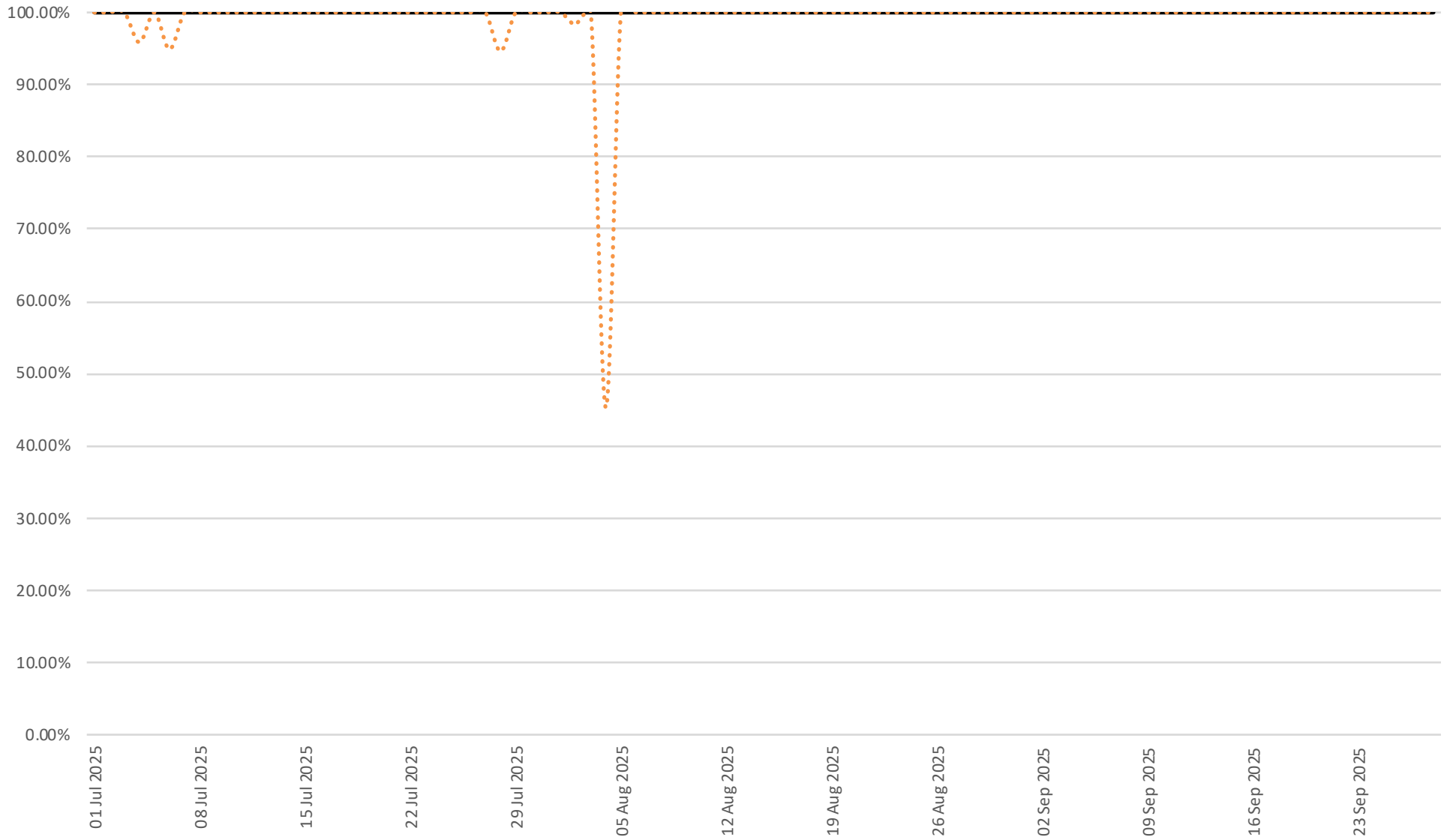
<b>ASPSP name</b>	Sainsbury's Bank	
<b>Interface name/ID</b>	Mobile Banking	
<b>Report start date</b>	01 Jul 2025	

<b>Date</b>	<b>Uptime (%)</b>	<b>Downtime (%)</b>	<b>AISP response (ms)</b>
01 Jul 2025	100.00%	0.00%	380
02 Jul 2025	100.00%	0.00%	375
03 Jul 2025	100.00%	0.00%	375
04 Jul 2025	100.00%	0.00%	374
05 Jul 2025	100.00%	0.00%	367
06 Jul 2025	100.00%	0.00%	365
07 Jul 2025	100.00%	0.00%	375
08 Jul 2025	100.00%	0.00%	374
09 Jul 2025	100.00%	0.00%	368
10 Jul 2025	100.00%	0.00%	368
11 Jul 2025	100.00%	0.00%	370
12 Jul 2025	100.00%	0.00%	363
13 Jul 2025	79.17%	20.83%	363
14 Jul 2025	100.00%	0.00%	372
15 Jul 2025	100.00%	0.00%	371
16 Jul 2025	100.00%	0.00%	368
17 Jul 2025	100.00%	0.00%	369
18 Jul 2025	100.00%	0.00%	370
19 Jul 2025	100.00%	0.00%	360
20 Jul 2025	100.00%	0.00%	359
21 Jul 2025	100.00%	0.00%	370
22 Jul 2025	100.00%	0.00%	375
23 Jul 2025	100.00%	0.00%	369
24 Jul 2025	100.00%	0.00%	370
25 Jul 2025	100.00%	0.00%	372
26 Jul 2025	100.00%	0.00%	364

27 Jul 2025	100.00%	0.00%	364
28 Jul 2025	100.00%	0.00%	373
29 Jul 2025	100.00%	0.00%	371
30 Jul 2025	100.00%	0.00%	370
31 Jul 2025	100.00%	0.00%	383
01 Aug 2025	100.00%	0.00%	375
02 Aug 2025	100.00%	0.00%	368
03 Aug 2025	100.00%	0.00%	369
04 Aug 2025	100.00%	0.00%	379
05 Aug 2025	100.00%	0.00%	376
06 Aug 2025	100.00%	0.00%	376
07 Aug 2025	100.00%	0.00%	381
08 Aug 2025	100.00%	0.00%	380
09 Aug 2025	100.00%	0.00%	373
10 Aug 2025	79.17%	20.83%	367
11 Aug 2025	100.00%	0.00%	378
12 Aug 2025	100.00%	0.00%	381
13 Aug 2025	100.00%	0.00%	384
14 Aug 2025	100.00%	0.00%	379
15 Aug 2025	100.00%	0.00%	415
16 Aug 2025	100.00%	0.00%	435
17 Aug 2025	100.00%	0.00%	440
18 Aug 2025	100.00%	0.00%	433
19 Aug 2025	100.00%	0.00%	376
20 Aug 2025	100.00%	0.00%	378
21 Aug 2025	100.00%	0.00%	381
22 Aug 2025	100.00%	0.00%	377
23 Aug 2025	100.00%	0.00%	368
24 Aug 2025	100.00%	0.00%	367
25 Aug 2025	100.00%	0.00%	376
26 Aug 2025	100.00%	0.00%	378
27 Aug 2025	100.00%	0.00%	381
28 Aug 2025	100.00%	0.00%	375
29 Aug 2025	100.00%	0.00%	376

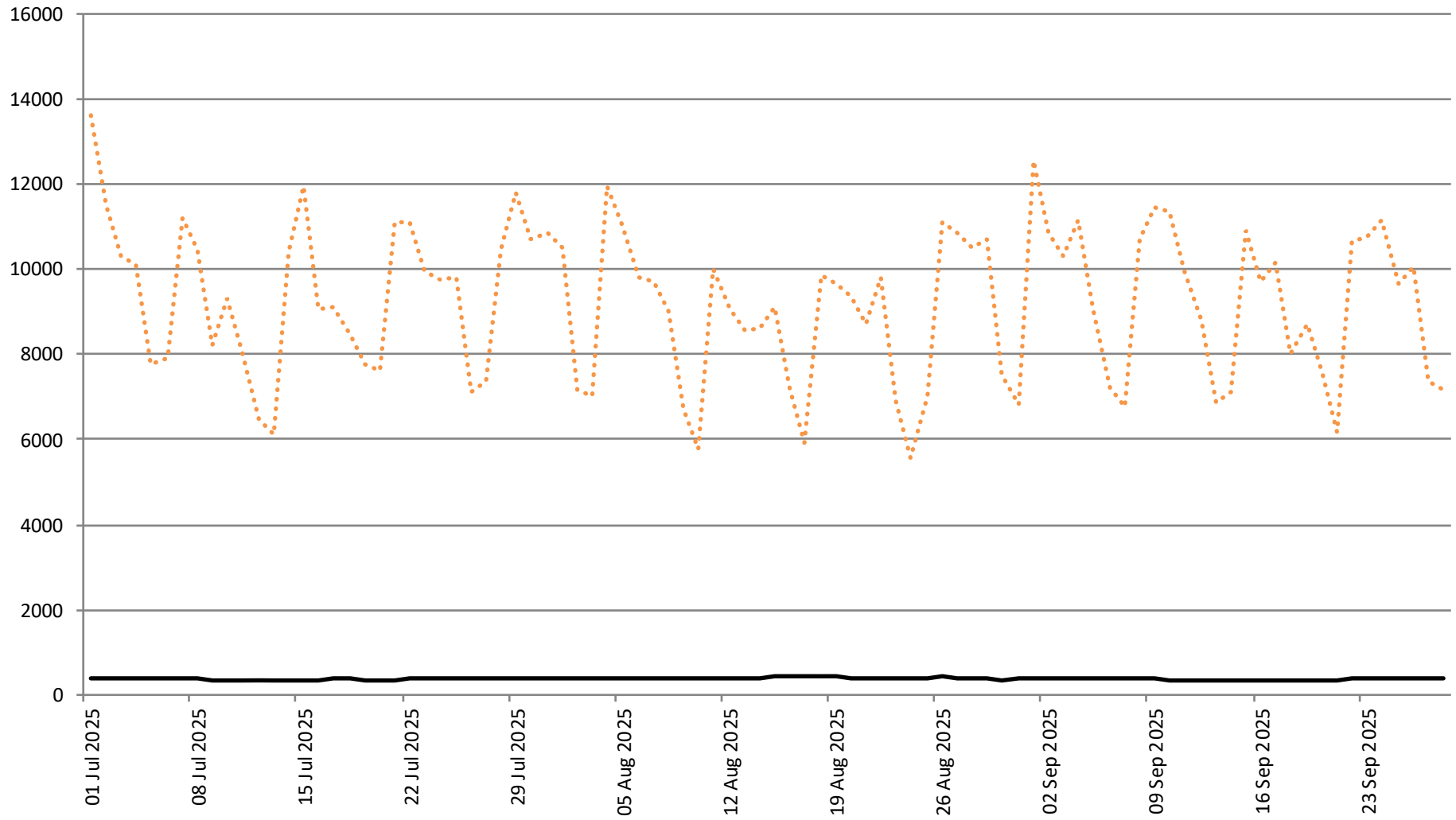
30 Aug 2025	100.00%	0.00%	366
31 Aug 2025	100.00%	0.00%	364
01 Sep 2025	100.00%	0.00%	382
02 Sep 2025	100.00%	0.00%	383
03 Sep 2025	100.00%	0.00%	379
04 Sep 2025	100.00%	0.00%	377
05 Sep 2025	100.00%	0.00%	377
06 Sep 2025	100.00%	0.00%	364
07 Sep 2025	100.00%	0.00%	364
08 Sep 2025	100.00%	0.00%	373
09 Sep 2025	100.00%	0.00%	373
10 Sep 2025	100.00%	0.00%	368
11 Sep 2025	100.00%	0.00%	366
12 Sep 2025	100.00%	0.00%	367
13 Sep 2025	91.67%	8.33%	360
14 Sep 2025	66.67%	33.33%	359
15 Sep 2025	100.00%	0.00%	365
16 Sep 2025	100.00%	0.00%	368
17 Sep 2025	100.00%	0.00%	369
18 Sep 2025	100.00%	0.00%	368
19 Sep 2025	100.00%	0.00%	370
20 Sep 2025	100.00%	0.00%	362
21 Sep 2025	100.00%	0.00%	366
22 Sep 2025	100.00%	0.00%	371
23 Sep 2025	100.00%	0.00%	372
24 Sep 2025	100.00%	0.00%	372
25 Sep 2025	100.00%	0.00%	374
26 Sep 2025	100.00%	0.00%	376
27 Sep 2025	100.00%	0.00%	362
28 Sep 2025	100.00%	0.00%	361
29 Sep 2025	100.00%	0.00%	374
30 Sep 2025	100.00%	0.00%	373

# Availability (%)



— Dedicated interface      ..... Consumer Website - Online Banking

# AISP response time (ms)

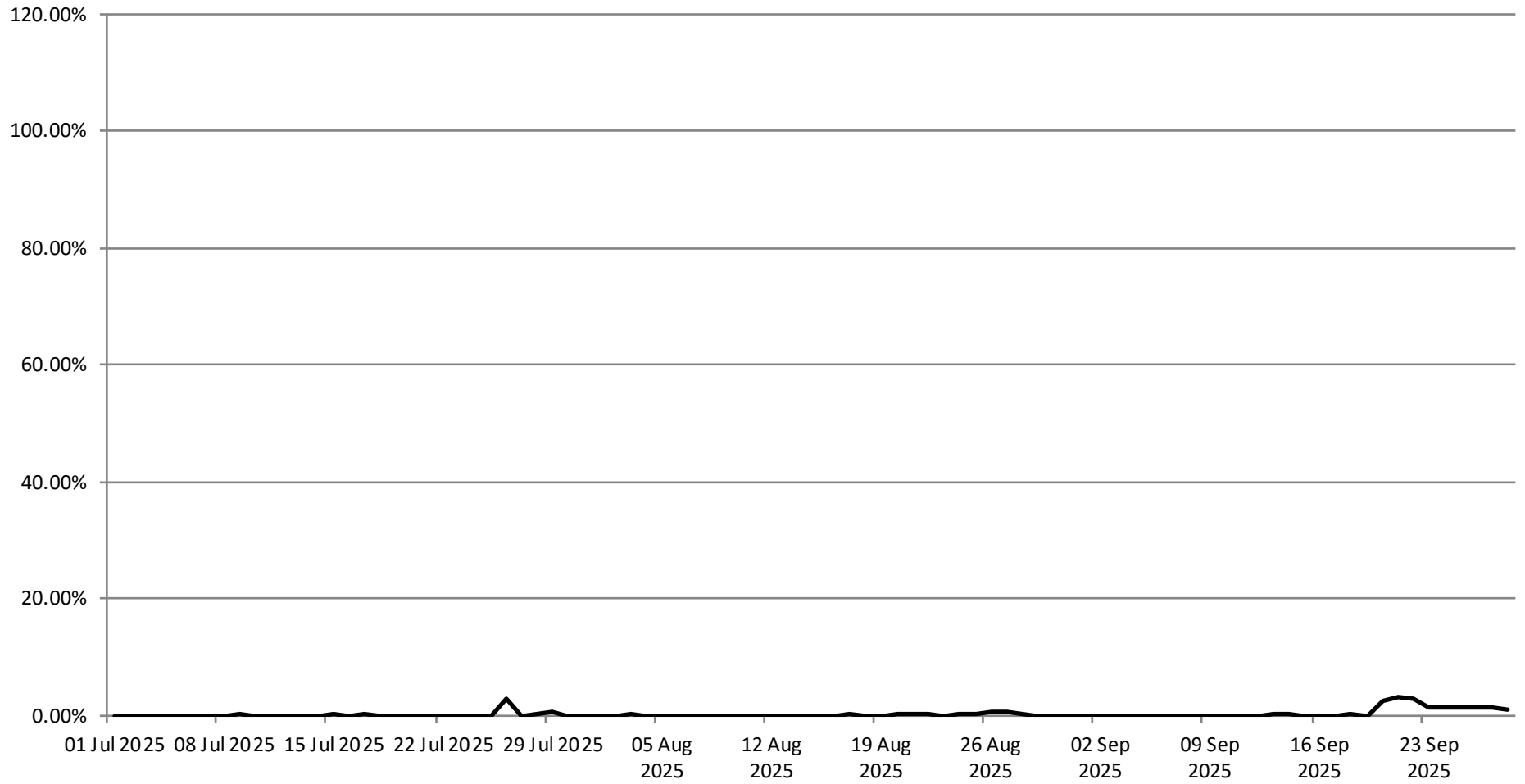


— Dedicated Interface (average)

— Dedicated interface (per MB)

..... Consumer Website - Online Banking

# Error rate (%)



— Dedicated Interface (average)