

ASPSP performance data by endpoint

ASPSP name	Sainsbury's Bank
Interface name/ID	Sainsbury's Bank API Interface

Month ID	4
Month name	April

Availability	
Sainsbury's Bank API Interface	100.00%
Consumer Website - Online Banking	100.00%
Consumer Mobile Banking	98.83%

AISP response	
Sainsbury's Bank API Interface (average)	406
Consumer Website - Online Banking	10,134
Consumer Mobile Banking	359

Error rate	
Sainsbury's Bank API Interface	0.36%

Dedicated interface: availability and performance report

ASPSP name	Sainsbury's Bank		
Interface name/ID	Sainsbury's Bank API Interface		
Report start date	01 Apr 2025		

Date	Uptime (%)	All downtime (%)	AISP response (ms)	Error rate (%)
01 Apr 2025	99.97%	0.03%	365	0.05
02 Apr 2025	100.00%	0.00%	362	0.06
03 Apr 2025	100.00%	0.00%	374	0.03
04 Apr 2025	100.00%	0.00%	360	0.03
05 Apr 2025	100.00%	0.00%	360	0.03
06 Apr 2025	100.00%	0.00%	369	0.08
07 Apr 2025	100.00%	0.00%	414	0.13
08 Apr 2025	100.00%	0.00%	436	0.39
09 Apr 2025	100.00%	0.00%	424	0.42
10 Apr 2025	100.00%	0.00%	420	0.41
11 Apr 2025	100.00%	0.00%	430	0.39
12 Apr 2025	100.00%	0.00%	421	0.55
13 Apr 2025	100.00%	0.00%	415	0.44
14 Apr 2025	100.00%	0.00%	445	0.55
15 Apr 2025	100.00%	0.00%	441	0.57
16 Apr 2025	100.00%	0.00%	451	0.87
17 Apr 2025	100.00%	0.00%	453	0.55
18 Apr 2025	100.00%	0.00%	435	0.31
19 Apr 2025	100.00%	0.00%	437	0.27
20 Apr 2025	100.00%	0.00%	454	1.02
21 Apr 2025	100.00%	0.00%	456	0.78
22 Apr 2025	100.00%	0.00%	465	0.73
23 Apr 2025	100.00%	0.00%	427	0.33
24 Apr 2025	100.00%	0.00%	439	0.09
25 Apr 2025	100.00%	0.00%	456	0.22
26 Apr 2025	100.00%	0.00%	445	0.10

27 Apr 2025	100.00%	0.00%	443	0.22
28 Apr 2025	100.00%	0.00%	454	0.25
29 Apr 2025	100.00%	0.00%	462	0.21
30 Apr 2025	100.00%	0.00%	442	0.13
01 May 2025	100.00%	0.00%	446	0.20
02 May 2025	100.00%	0.00%	506	1.09
03 May 2025	100.00%	0.00%	483	0.80
04 May 2025	100.00%	0.00%	475	0.70
05 May 2025	100.00%	0.00%	505	1.64
06 May 2025	100.00%	0.00%	490	0.67
07 May 2025	100.00%	0.00%	396	0.01
08 May 2025	100.00%	0.00%	398	0.03
09 May 2025	100.00%	0.00%	396	0.04
10 May 2025	100.00%	0.00%	384	0.01
11 May 2025	100.00%	0.00%	385	0.05
12 May 2025	100.00%	0.00%	397	0.02
13 May 2025	100.00%	0.00%	412	0.03
14 May 2025	100.00%	0.00%	389	0.04
15 May 2025	100.00%	0.00%	406	0.03
16 May 2025	100.00%	0.00%	405	0.03
17 May 2025	100.00%	0.00%	391	0.06
18 May 2025	100.00%	0.00%	383	3.70
19 May 2025	100.00%	0.00%	383	0.41
20 May 2025	100.00%	0.00%	394	0.09
21 May 2025	100.00%	0.00%	490	0.21
22 May 2025	100.00%	0.00%	383	0.26
23 May 2025	100.00%	0.00%	391	0.07
24 May 2025	100.00%	0.00%	386	0.02
25 May 2025	100.00%	0.00%	380	0.06
26 May 2025	100.00%	0.00%	389	0.35
27 May 2025	100.00%	0.00%	401	0.03
28 May 2025	100.00%	0.00%	392	0.18
29 May 2025	100.00%	0.00%	409	0.05
30 May 2025	100.00%	0.00%	394	0.02

31 May 2025	100.00%	0.00%	380	0.04
01 Jun 2025	100.00%	0.00%	395	0.04
02 Jun 2025	100.00%	0.00%	386	0.06
03 Jun 2025	100.00%	0.00%	400	0.05
04 Jun 2025	100.00%	0.00%	386	0.05
05 Jun 2025	100.00%	0.00%	393	0.05
06 Jun 2025	100.00%	0.00%	400	0.35
07 Jun 2025	100.00%	0.00%	383	0.07
08 Jun 2025	100.00%	0.00%	385	0.05
09 Jun 2025	100.00%	0.00%	394	0.21
10 Jun 2025	100.00%	0.00%	388	0.09
11 Jun 2025	100.00%	0.00%	394	0.11
12 Jun 2025	100.00%	0.00%	390	0.09
13 Jun 2025	100.00%	0.00%	399	0.17
14 Jun 2025	100.00%	0.00%	383	0.15
15 Jun 2025	100.00%	0.00%	384	0.09
16 Jun 2025	100.00%	0.00%	383	0.11
17 Jun 2025	100.00%	0.00%	392	0.04
18 Jun 2025	100.00%	0.00%	357	0.02
19 Jun 2025	100.00%	0.00%	354	0.03
20 Jun 2025	100.00%	0.00%	356	0.03
21 Jun 2025	100.00%	0.00%	355	0.05
22 Jun 2025	100.00%	0.00%	358	11.26
23 Jun 2025	100.00%	0.00%	372	0.08
24 Jun 2025	100.00%	0.00%	372	0.03
25 Jun 2025	100.00%	0.00%	376	0.06
26 Jun 2025	100.00%	0.00%	367	0.04
27 Jun 2025	100.00%	0.00%	369	0.07
28 Jun 2025	100.00%	0.00%	356	0.03
29 Jun 2025	100.00%	0.00%	357	0.03
30 Jun 2025	100.00%	0.00%	369	0.04

PSU interface: availability and performance report

ASPSP name	Sainsbury's Bank
Interface name/ID	Consumer Website - Online Banking
Report start date	01 Apr 2025

Date	Uptime (%)	Downtime (%)	AISP response (ms)
01 Apr 2025	100.00%	0.00%	13520
02 Apr 2025	100.00%	0.00%	11353
03 Apr 2025	100.00%	0.00%	10887
04 Apr 2025	100.00%	0.00%	11600
05 Apr 2025	100.00%	0.00%	8637
06 Apr 2025	100.00%	0.00%	8197
07 Apr 2025	100.00%	0.00%	13313
08 Apr 2025	100.00%	0.00%	14199
09 Apr 2025	100.00%	0.00%	12441
10 Apr 2025	100.00%	0.00%	11192
11 Apr 2025	100.00%	0.00%	10010
12 Apr 2025	100.00%	0.00%	7931
13 Apr 2025	100.00%	0.00%	8106
14 Apr 2025	100.00%	0.00%	13100
15 Apr 2025	100.00%	0.00%	14051
16 Apr 2025	100.00%	0.00%	11028
17 Apr 2025	100.00%	0.00%	10934
18 Apr 2025	100.00%	0.00%	8607
19 Apr 2025	100.00%	0.00%	7640
20 Apr 2025	100.00%	0.00%	5595
21 Apr 2025	100.00%	0.00%	9255
22 Apr 2025	100.00%	0.00%	13818
23 Apr 2025	100.00%	0.00%	13236
24 Apr 2025	100.00%	0.00%	12446
25 Apr 2025	100.00%	0.00%	12512
26 Apr 2025	100.00%	0.00%	8889

27 Apr 2025	100.00%	0.00%	7161
28 Apr 2025	100.00%	0.00%	13927
29 Apr 2025	100.00%	0.00%	13270
30 Apr 2025	100.00%	0.00%	11736
01 May 2025	100.00%	0.00%	12309
02 May 2025	100.00%	0.00%	10972
03 May 2025	100.00%	0.00%	8649
04 May 2025	100.00%	0.00%	7369
05 May 2025	100.00%	0.00%	9550
06 May 2025	100.00%	0.00%	13121
07 May 2025	100.00%	0.00%	11475
08 May 2025	100.00%	0.00%	10752
09 May 2025	100.00%	0.00%	10073
10 May 2025	100.00%	0.00%	7576
11 May 2025	100.00%	0.00%	6316
12 May 2025	100.00%	0.00%	14255
13 May 2025	100.00%	0.00%	10929
14 May 2025	100.00%	0.00%	10212
15 May 2025	100.00%	0.00%	10287
16 May 2025	100.00%	0.00%	10180
17 May 2025	100.00%	0.00%	7430
18 May 2025	100.00%	0.00%	6815
19 May 2025	100.00%	0.00%	11976
20 May 2025	100.00%	0.00%	10969
21 May 2025	100.00%	0.00%	10485
22 May 2025	100.00%	0.00%	9833
23 May 2025	100.00%	0.00%	10322
24 May 2025	100.00%	0.00%	8236
25 May 2025	100.00%	0.00%	6624
26 May 2025	100.00%	0.00%	8587
27 May 2025	100.00%	0.00%	12722
28 May 2025	100.00%	0.00%	11797
29 May 2025	100.00%	0.00%	11149
30 May 2025	100.00%	0.00%	11195

31 May 2025	100.00%	0.00%	6881
01 Jun 2025	100.00%	0.00%	7368
02 Jun 2025	100.00%	0.00%	12039
03 Jun 2025	100.00%	0.00%	11767
04 Jun 2025	100.00%	0.00%	11770
05 Jun 2025	100.00%	0.00%	10523
06 Jun 2025	100.00%	0.00%	9472
07 Jun 2025	100.00%	0.00%	8477
08 Jun 2025	100.00%	0.00%	9490
09 Jun 2025	100.00%	0.00%	12983
10 Jun 2025	100.00%	0.00%	11142
11 Jun 2025	100.00%	0.00%	8275
12 Jun 2025	100.00%	0.00%	9187
13 Jun 2025	100.00%	0.00%	8962
14 Jun 2025	100.00%	0.00%	6204
15 Jun 2025	100.00%	0.00%	6573
16 Jun 2025	100.00%	0.00%	10284
17 Jun 2025	100.00%	0.00%	9726
18 Jun 2025	100.00%	0.00%	8586
19 Jun 2025	100.00%	0.00%	8396
20 Jun 2025	100.00%	0.00%	8800
21 Jun 2025	100.00%	0.00%	6828
22 Jun 2025	100.00%	0.00%	6864
23 Jun 2025	100.00%	0.00%	11346
24 Jun 2025	100.00%	0.00%	11170
25 Jun 2025	100.00%	0.00%	10481
26 Jun 2025	100.00%	0.00%	10028
27 Jun 2025	100.00%	0.00%	12847
28 Jun 2025	100.00%	0.00%	7831
29 Jun 2025	100.00%	0.00%	7019
30 Jun 2025	100.00%	0.00%	12368

PSU interface: availability and performance report

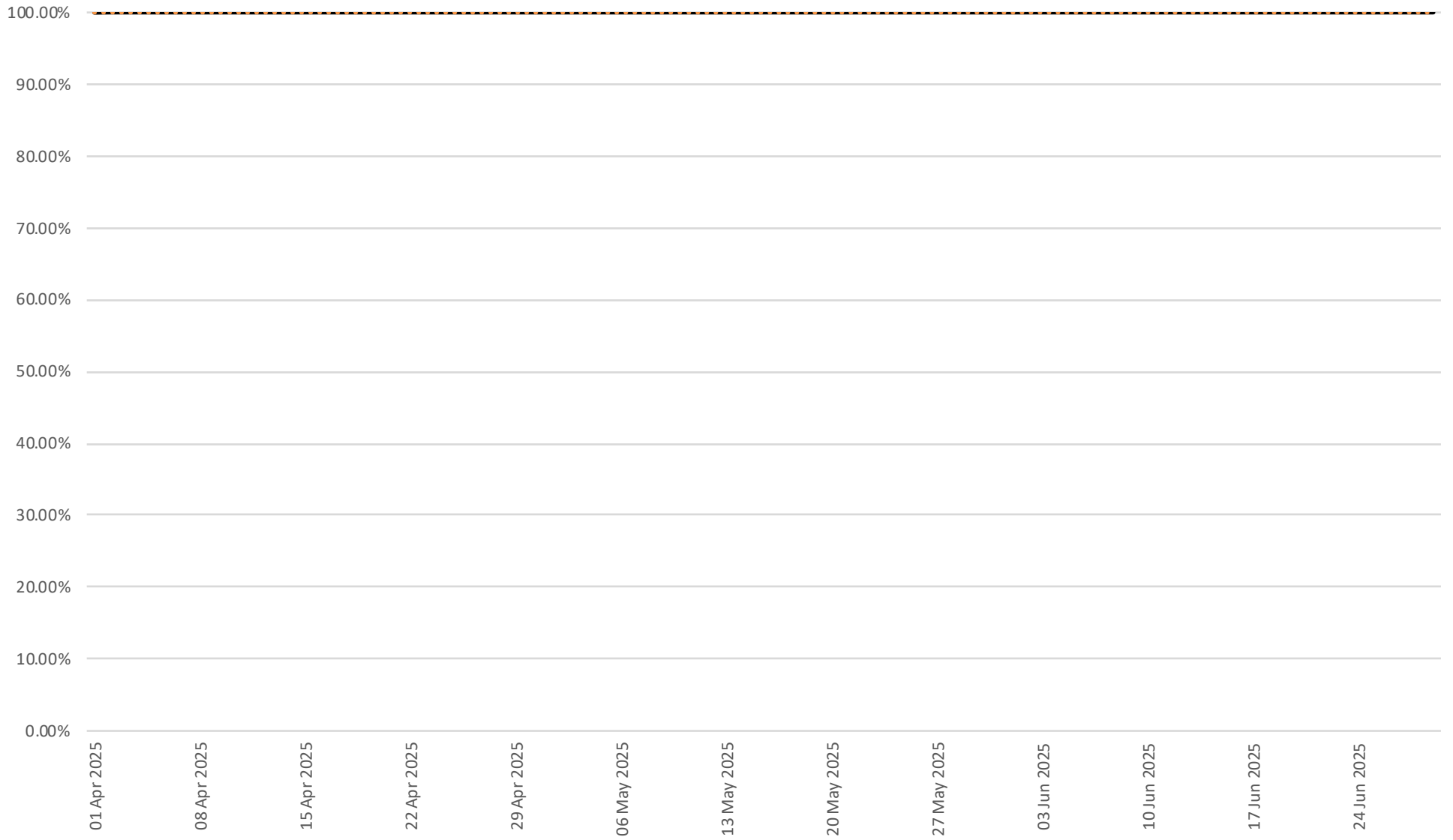
ASPSP name	Sainsbury's Bank	
Interface name/ID	Mobile Banking	
Report start date	01 Apr 2025	

Date	Uptime (%)	Downtime (%)	AISP response (ms)
01 Apr 2025	100.00%	0.00%	363
02 Apr 2025	100.00%	0.00%	359
03 Apr 2025	100.00%	0.00%	358
04 Apr 2025	100.00%	0.00%	358
05 Apr 2025	100.00%	0.00%	357
06 Apr 2025	79.17%	20.83%	355
07 Apr 2025	100.00%	0.00%	363
08 Apr 2025	100.00%	0.00%	362
09 Apr 2025	100.00%	0.00%	353
10 Apr 2025	100.00%	0.00%	356
11 Apr 2025	100.00%	0.00%	357
12 Apr 2025	100.00%	0.00%	355
13 Apr 2025	100.00%	0.00%	350
14 Apr 2025	100.00%	0.00%	359
15 Apr 2025	100.00%	0.00%	360
16 Apr 2025	100.00%	0.00%	364
17 Apr 2025	100.00%	0.00%	360
18 Apr 2025	100.00%	0.00%	355
19 Apr 2025	100.00%	0.00%	355
20 Apr 2025	100.00%	0.00%	352
21 Apr 2025	100.00%	0.00%	354
22 Apr 2025	100.00%	0.00%	361
23 Apr 2025	100.00%	0.00%	356
24 Apr 2025	100.00%	0.00%	355
25 Apr 2025	100.00%	0.00%	359
26 Apr 2025	100.00%	0.00%	352

27 Apr 2025	100.00%	0.00%	351
28 Apr 2025	100.00%	0.00%	362
29 Apr 2025	100.00%	0.00%	360
30 Apr 2025	100.00%	0.00%	358
01 May 2025	100.00%	0.00%	357
02 May 2025	100.00%	0.00%	359
03 May 2025	100.00%	0.00%	352
04 May 2025	100.00%	0.00%	352
05 May 2025	100.00%	0.00%	354
06 May 2025	100.00%	0.00%	360
07 May 2025	98.54%	1.46%	357
08 May 2025	100.00%	0.00%	356
09 May 2025	100.00%	0.00%	355
10 May 2025	100.00%	0.00%	351
11 May 2025	92.71%	7.29%	351
12 May 2025	100.00%	0.00%	359
13 May 2025	100.00%	0.00%	357
14 May 2025	100.00%	0.00%	354
15 May 2025	100.00%	0.00%	358
16 May 2025	100.00%	0.00%	356
17 May 2025	100.00%	0.00%	352
18 May 2025	79.17%	20.83%	350
19 May 2025	100.00%	0.00%	360
20 May 2025	100.00%	0.00%	354
21 May 2025	100.00%	0.00%	355
22 May 2025	100.00%	0.00%	357
23 May 2025	100.00%	0.00%	361
24 May 2025	100.00%	0.00%	354
25 May 2025	100.00%	0.00%	353
26 May 2025	100.00%	0.00%	358
27 May 2025	100.00%	0.00%	361
28 May 2025	100.00%	0.00%	361
29 May 2025	100.00%	0.00%	358
30 May 2025	100.00%	0.00%	361

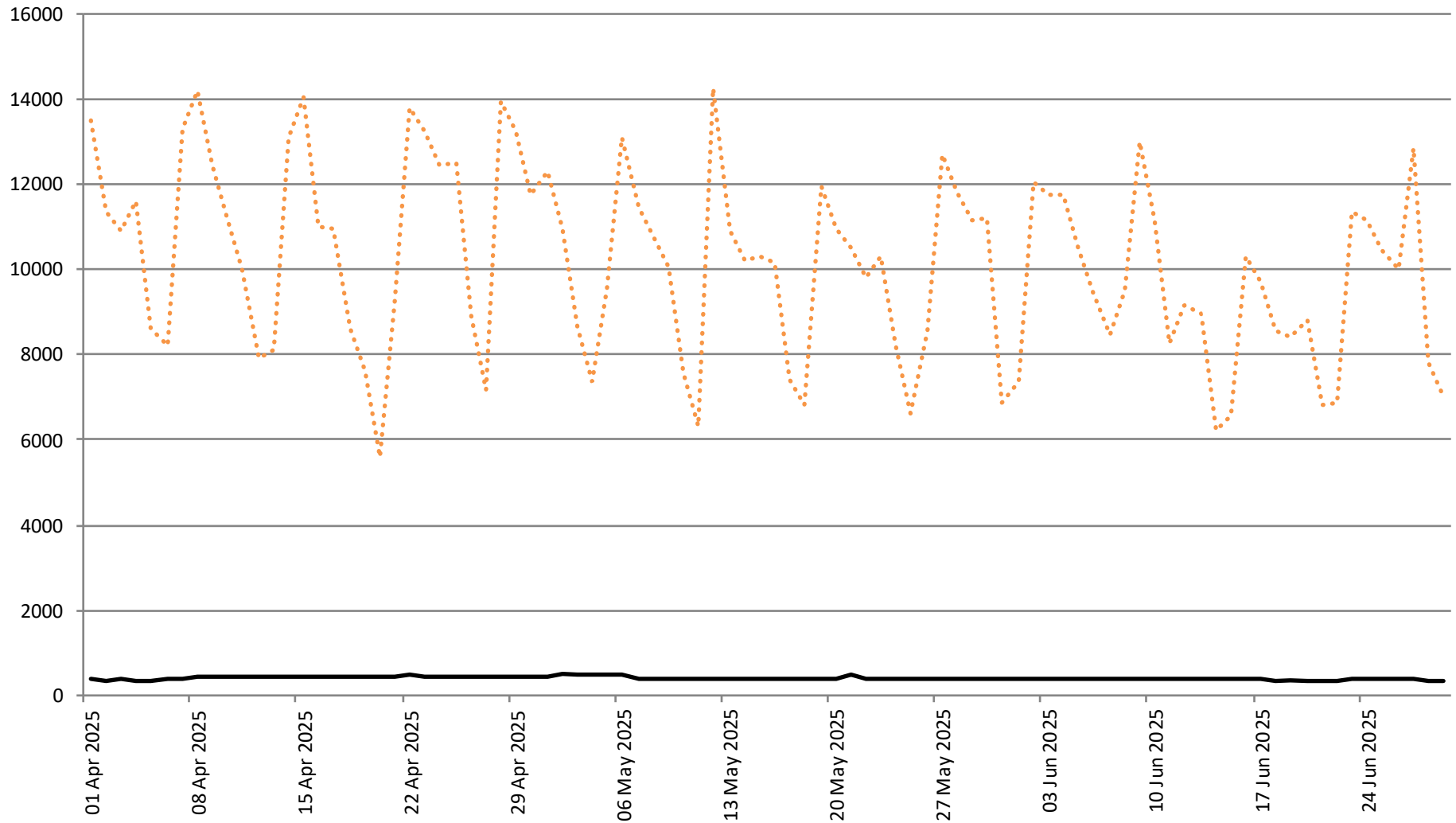
31 May 2025	94.10%	5.90%	353
01 Jun 2025	100.00%	0.00%	350
02 Jun 2025	100.00%	0.00%	363
03 Jun 2025	100.00%	0.00%	366
04 Jun 2025	100.00%	0.00%	357
05 Jun 2025	100.00%	0.00%	362
06 Jun 2025	100.00%	0.00%	361
07 Jun 2025	100.00%	0.00%	352
08 Jun 2025	79.17%	20.83%	355
09 Jun 2025	100.00%	0.00%	359
10 Jun 2025	100.00%	0.00%	362
11 Jun 2025	100.00%	0.00%	366
12 Jun 2025	100.00%	0.00%	370
13 Jun 2025	100.00%	0.00%	362
14 Jun 2025	100.00%	0.00%	353
15 Jun 2025	100.00%	0.00%	351
16 Jun 2025	100.00%	0.00%	360
17 Jun 2025	100.00%	0.00%	361
18 Jun 2025	96.81%	3.19%	364
19 Jun 2025	100.00%	0.00%	377
20 Jun 2025	100.00%	0.00%	376
21 Jun 2025	100.00%	0.00%	370
22 Jun 2025	75.00%	25.00%	368
23 Jun 2025	100.00%	0.00%	378
24 Jun 2025	100.00%	0.00%	372
25 Jun 2025	100.00%	0.00%	373
26 Jun 2025	100.00%	0.00%	372
27 Jun 2025	100.00%	0.00%	379
28 Jun 2025	100.00%	0.00%	369
29 Jun 2025	100.00%	0.00%	363
30 Jun 2025	100.00%	0.00%	378

Availability (%)



— Dedicated interface Consumer Website - Online Banking

AISP response time (ms)

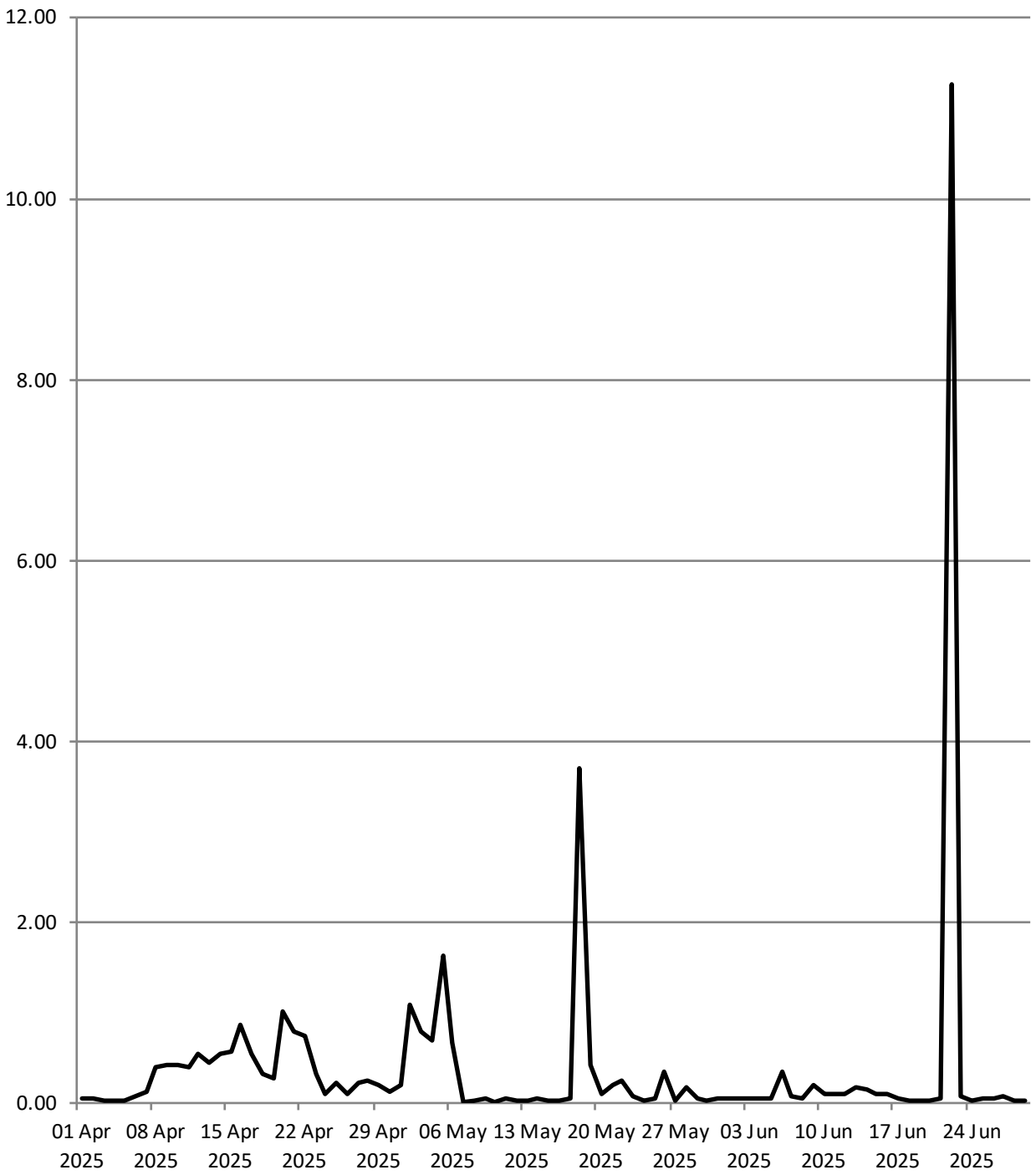


— Dedicated Interface (average)

— Dedicated interface (per MB)

..... Consumer Website - Online Banking

Error rate (%)



— Dedicated Interface (average)