

**Legal & General
Nurse Support
Services**



At Legal & General we're here every step of the way to help you through the most difficult times. This document provides further information about Legal & General Nurse Support Services.

We want to help look after your wellbeing throughout the duration of your policy, that's why we've partnered with RedArc Assured Limited and their registered nurses to include a suite of four Nurse Support Services. This service is only available in the UK.

From the day you take out your plan, you can call Legal & General Nurse Support Services directly to access assistance. The service is available to you and your immediate family, this includes spouse, partner and children living at home.

Legal & General Nurse Support Services is available when taking out Legal & General Over 50s Life Insurance through Sainsbury's Bank.



We want to support you as much as possible – that's why we've partnered with RedArc Assured Limited and their registered nurses.

Personal nurse advisers at RedArc are highly experienced qualified nurses, each have their own specialist areas of expertise as well as broad general nursing experience. The team has the professional expertise and natural compassion to deliver an innovative service that's trustworthy, reassuring and highly personalised.

This suite of four benefits is designed to offer additional help and guidance when you need it, and provide practical advice and emotional support to help you through difficult times – so you don't have to go it alone. From the day you take out your plan, you and your immediate family will be able to call Legal & General Nurse Support Services directly, to access a range of services.

During your policy, Legal & General Nurse Support Services include the following:



Bereavement support

The service supports people suffering from bereavement – from ongoing emotional support and help managing grief, to resolving the practical problems which come as a result of losing a loved one.



Mental health support

Nurse advisers offer long-term support and guidance for mental health conditions. Using their expertise, they are able to identify the most appropriate course of action, and can quickly arrange face-to-face counselling or therapy sessions.



Carer support

It's important that those individuals caring for a sick or elderly loved one have someone to look after them too. This service provides emotional and practical support specifically for carers.



Eldercare

This service provides support and advice on how best to keep an elderly relative safe – whether that be living independently or in a residential facility.

How do the services work?

If you need to use Legal & General Nurse Support Services, you can speak to a highly-experienced, fully-qualified and compassionate nurse adviser best suited to your particular circumstances. You'll be able to contact them by phone, and you'll always speak with the same nurse adviser.

To contact Legal & General Nurse Support Services, simply call the independent nurse advisory service on **01244 623033***, or email: legalandgeneralnurses@redarc.co.uk.

Here to help you through the most difficult times, every step of the way. RedArc Assured Limited are not regulated by the Financial Conduct Authority.

*Calls may be recorded and monitored. Call charges may vary. Mon-Fri 9am-5pm.

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