

<b>ASPSP name</b>	Sainsbury's Bank
<b>Interface name/ID</b>	Sainsbury's Bank API Interface

<b>Month ID</b>	12
<b>Month name</b>	December

<b>Availability</b>	
Sainsbury's Bank API Interface	100.00%
Consumer Website - Online Banking	99.92%
Consumer Mobile Banking	99.03%

<b>AISP response</b>	
Sainsbury's Bank API Interface (average)	630
Consumer Website - Online Banking	15,038
Consumer Mobile Banking	579

<b>Error rate</b>	
Sainsbury's Bank API Interface	0.24%

## Dedicated interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank		
<b>Interface name/ID</b>	Sainsbury's Bank API Interface		
<b>Report start date</b>	01 Oct 2023		

<b>Date</b>	<b>Uptime (%)</b>	<b>All downtime (%)</b>	<b>AISP response (ms)</b>	<b>Error rate (%)</b>
01 Oct 2023	99.99%	0.01%	606	0.01%
02 Oct 2023	99.99%	0.01%	616	0.11%
03 Oct 2023	100.00%	0.00%	618	0.06%
04 Oct 2023	100.00%	0.00%	625	0.07%
05 Oct 2023	100.00%	0.00%	637	0.09%
06 Oct 2023	100.00%	0.00%	658	0.07%
07 Oct 2023	100.00%	0.00%	636	0.03%
08 Oct 2023	100.00%	0.00%	613	0.47%
09 Oct 2023	100.00%	0.00%	618	0.08%
10 Oct 2023	100.00%	0.00%	633	0.08%
11 Oct 2023	100.00%	0.00%	625	0.05%
12 Oct 2023	100.00%	0.00%	629	0.09%
13 Oct 2023	100.00%	0.00%	609	0.05%
14 Oct 2023	100.00%	0.00%	638	0.05%
15 Oct 2023	100.00%	0.00%	619	0.05%
16 Oct 2023	100.00%	0.00%	623	0.08%
17 Oct 2023	100.00%	0.00%	637	0.09%
18 Oct 2023	100.00%	0.00%	613	0.07%
19 Oct 2023	100.00%	0.00%	622	0.21%
20 Oct 2023	100.00%	0.00%	657	0.15%
21 Oct 2023	100.00%	0.00%	696	0.38%
22 Oct 2023	100.00%	0.00%	632	11.46%
23 Oct 2023	100.00%	0.00%	668	0.11%
24 Oct 2023	100.00%	0.00%	652	0.19%
25 Oct 2023	100.00%	0.00%	653	0.06%
26 Oct 2023	100.00%	0.00%	682	0.09%

27 Oct 2023	100.00%	0.00%	675	0.05%
28 Oct 2023	100.00%	0.00%	649	0.71%
29 Oct 2023	100.00%	0.00%	634	1.92%
30 Oct 2023	100.00%	0.00%	638	0.28%
31 Oct 2023	100.00%	0.00%	646	0.29%
01 Nov 2023	100.00%	0.00%	633	0.00%
02 Nov 2023	100.00%	0.00%	646	0.01%
03 Nov 2023	100.00%	0.00%	651	0.02%
04 Nov 2023	100.00%	0.00%	665	0.08%
05 Nov 2023	100.00%	0.00%	636	0.00%
06 Nov 2023	100.00%	0.00%	643	0.01%
07 Nov 2023	100.00%	0.00%	669	0.02%
08 Nov 2023	100.00%	0.00%	658	0.01%
09 Nov 2023	100.00%	0.00%	655	0.02%
10 Nov 2023	100.00%	0.00%	607	0.05%
11 Nov 2023	100.00%	0.00%	593	0.13%
12 Nov 2023	100.00%	0.00%	601	3.58%
13 Nov 2023	100.00%	0.00%	616	0.02%
14 Nov 2023	100.00%	0.00%	619	0.18%
15 Nov 2023	100.00%	0.00%	626	0.01%
16 Nov 2023	100.00%	0.00%	618	0.01%
17 Nov 2023	100.00%	0.00%	621	0.01%
18 Nov 2023	100.00%	0.00%	628	0.03%
19 Nov 2023	100.00%	0.00%	600	0.01%
20 Nov 2023	100.00%	0.00%	620	0.02%
21 Nov 2023	100.00%	0.00%	642	0.02%
22 Nov 2023	100.00%	0.00%	627	0.05%
23 Nov 2023	100.00%	0.00%	627	0.04%
24 Nov 2023	100.00%	0.00%	624	0.01%
25 Nov 2023	100.00%	0.00%	632	0.07%
26 Nov 2023	100.00%	0.00%	623	0.00%
27 Nov 2023	100.00%	0.00%	633	0.02%
28 Nov 2023	100.00%	0.00%	643	0.02%
29 Nov 2023	100.00%	0.00%	650	0.08%

30 Nov 2023	100.00%	0.00%	654	0.08%
01 Dec 2023	100.00%	0.00%	644	0.04%
02 Dec 2023	100.00%	0.00%	631	0.02%
03 Dec 2023	100.00%	0.00%	647	0.16%
04 Dec 2023	100.00%	0.00%	650	0.01%
05 Dec 2023	100.00%	0.00%	668	0.75%
06 Dec 2023	100.00%	0.00%	670	0.04%
07 Dec 2023	100.00%	0.00%	632	0.18%
08 Dec 2023	100.00%	0.00%	605	0.01%
09 Dec 2023	100.00%	0.00%	626	0.11%
10 Dec 2023	100.00%	0.00%	606	0.01%
11 Dec 2023	100.00%	0.00%	612	0.08%
12 Dec 2023	100.00%	0.00%	606	0.05%
13 Dec 2023	100.00%	0.00%	639	0.06%
14 Dec 2023	100.00%	0.00%	635	0.07%
15 Dec 2023	100.00%	0.00%	617	0.02%
16 Dec 2023	100.00%	0.00%	616	0.03%
17 Dec 2023	100.00%	0.00%	608	0.02%
18 Dec 2023	100.00%	0.00%	598	0.01%
19 Dec 2023	100.00%	0.00%	628	0.02%
20 Dec 2023	100.00%	0.00%	626	0.04%
21 Dec 2023	100.00%	0.00%	617	0.04%
22 Dec 2023	100.00%	0.00%	638	0.13%
23 Dec 2023	100.00%	0.00%	605	0.04%
24 Dec 2023	100.00%	0.00%	594	0.03%
25 Dec 2023	100.00%	0.00%	590	0.02%
26 Dec 2023	100.00%	0.00%	604	0.05%
27 Dec 2023	100.00%	0.00%	603	0.02%
28 Dec 2023	100.00%	0.00%	643	0.16%
29 Dec 2023	100.00%	0.00%	600	0.03%
30 Dec 2023	100.00%	0.00%	590	0.00%
31 Dec 2023	100.00%	0.00%	584	0.01%

## PSU interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank
<b>Interface name/ID</b>	Consumer Website - Online Banking
<b>Report start date</b>	01 Oct 2023

<b>Date</b>	<b>Uptime (%)</b>	<b>Downtime (%)</b>	<b>AISP response (ms)</b>
01 Oct 2023	100.00%	0.00%	13371
02 Oct 2023	100.00%	0.00%	21025
03 Oct 2023	100.00%	0.00%	18001
04 Oct 2023	100.00%	0.00%	17893
05 Oct 2023	100.00%	0.00%	16018
06 Oct 2023	100.00%	0.00%	15921
07 Oct 2023	100.00%	0.00%	11804
08 Oct 2023	100.00%	0.00%	10644
09 Oct 2023	100.00%	0.00%	16715
10 Oct 2023	100.00%	0.00%	18294
11 Oct 2023	96.60%	3.40%	16445
12 Oct 2023	100.00%	0.00%	15761
13 Oct 2023	100.00%	0.00%	16290
14 Oct 2023	100.00%	0.00%	11996
15 Oct 2023	100.00%	0.00%	10433
16 Oct 2023	100.00%	0.00%	16952
17 Oct 2023	100.00%	0.00%	16412
18 Oct 2023	100.00%	0.00%	15937
19 Oct 2023	100.00%	0.00%	15928
20 Oct 2023	100.00%	0.00%	16508
21 Oct 2023	100.00%	0.00%	10545
22 Oct 2023	100.00%	0.00%	10495
23 Oct 2023	100.00%	0.00%	17653
24 Oct 2023	100.00%	0.00%	17829
25 Oct 2023	100.00%	0.00%	17398
26 Oct 2023	100.00%	0.00%	16485

27 Oct 2023	100.00%	0.00%	16909
28 Oct 2023	100.00%	0.00%	13500
29 Oct 2023	100.00%	0.00%	12134
30 Oct 2023	100.00%	0.00%	19320
31 Oct 2023	100.00%	0.00%	19484
01 Nov 2023	100.00%	0.00%	19508
02 Nov 2023	100.00%	0.00%	17461
03 Nov 2023	100.00%	0.00%	15129
04 Nov 2023	100.00%	0.00%	13354
05 Nov 2023	100.00%	0.00%	11191
06 Nov 2023	100.00%	0.00%	18056
07 Nov 2023	100.00%	0.00%	17552
08 Nov 2023	100.00%	0.00%	16771
09 Nov 2023	100.00%	0.00%	15351
10 Nov 2023	100.00%	0.00%	15448
11 Nov 2023	100.00%	0.00%	10781
12 Nov 2023	100.00%	0.00%	10755
13 Nov 2023	100.00%	0.00%	17248
14 Nov 2023	100.00%	0.00%	17431
15 Nov 2023	100.00%	0.00%	16523
16 Nov 2023	100.00%	0.00%	15496
17 Nov 2023	100.00%	0.00%	14511
18 Nov 2023	100.00%	0.00%	12526
19 Nov 2023	100.00%	0.00%	11302
20 Nov 2023	100.00%	0.00%	17981
21 Nov 2023	100.00%	0.00%	17593
22 Nov 2023	100.00%	0.00%	16377
23 Nov 2023	100.00%	0.00%	15768
24 Nov 2023	100.00%	0.00%	16509
25 Nov 2023	100.00%	0.00%	12001
26 Nov 2023	100.00%	0.00%	11751
27 Nov 2023	100.00%	0.00%	19452
28 Nov 2023	100.00%	0.00%	19650
29 Nov 2023	100.00%	0.00%	17935

30 Nov 2023	100.00%	0.00%	18484
01 Dec 2023	100.00%	0.00%	17029
02 Dec 2023	100.00%	0.00%	12013
03 Dec 2023	100.00%	0.00%	11753
04 Dec 2023	100.00%	0.00%	19394
05 Dec 2023	100.00%	0.00%	17078
06 Dec 2023	100.00%	0.00%	15720
07 Dec 2023	100.00%	0.00%	15556
08 Dec 2023	96.32%	3.68%	15101
09 Dec 2023	100.00%	0.00%	11877
10 Dec 2023	100.00%	0.00%	11157
11 Dec 2023	100.00%	0.00%	16312
12 Dec 2023	100.00%	0.00%	15992
13 Dec 2023	100.00%	0.00%	14322
14 Dec 2023	100.00%	0.00%	14976
15 Dec 2023	100.00%	0.00%	15078
16 Dec 2023	100.00%	0.00%	11249
17 Dec 2023	100.00%	0.00%	10286
18 Dec 2023	100.00%	0.00%	16941
19 Dec 2023	100.00%	0.00%	16773
20 Dec 2023	100.00%	0.00%	15787
21 Dec 2023	100.00%	0.00%	15411
22 Dec 2023	100.00%	0.00%	15008
23 Dec 2023	100.00%	0.00%	10236
24 Dec 2023	100.00%	0.00%	6615
25 Dec 2023	100.00%	0.00%	3016
26 Dec 2023	100.00%	0.00%	7159
27 Dec 2023	100.00%	0.00%	16022
28 Dec 2023	100.00%	0.00%	17012
29 Dec 2023	100.00%	0.00%	17340
30 Dec 2023	100.00%	0.00%	12283
31 Dec 2023	100.00%	0.00%	9113

## PSU interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank	
<b>Interface name/ID</b>	Mobile Banking	
<b>Report start date</b>	01 Oct 2023	

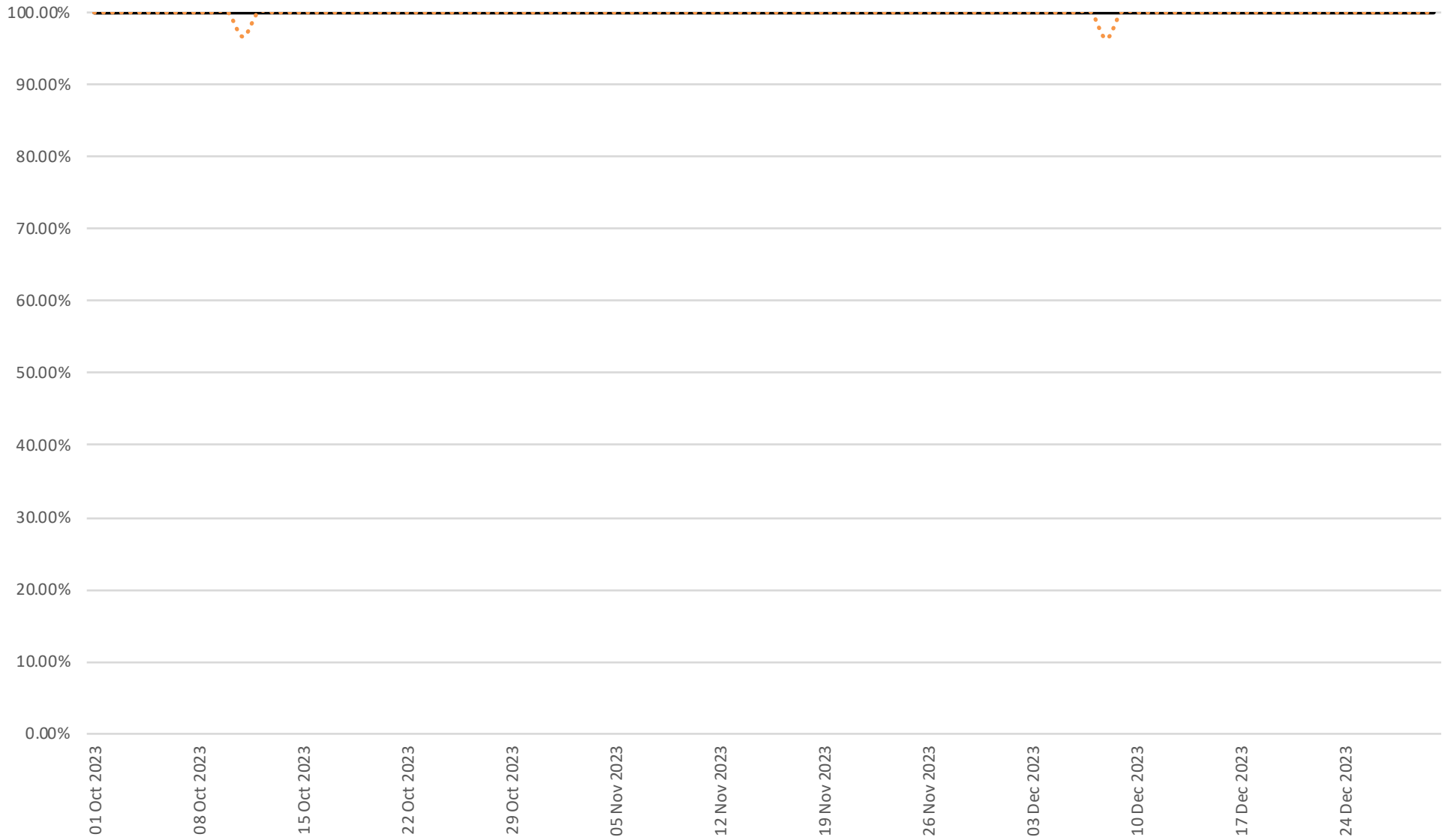
<b>Date</b>	<b>Uptime (%)</b>	<b>Downtime (%)</b>	<b>AISP response (ms)</b>
01 Oct 2023	100.00%	0.00%	687
02 Oct 2023	100.00%	0.00%	716
03 Oct 2023	100.00%	0.00%	734
04 Oct 2023	100.00%	0.00%	723
05 Oct 2023	100.00%	0.00%	718
06 Oct 2023	100.00%	0.00%	706
07 Oct 2023	100.00%	0.00%	693
08 Oct 2023	79.17%	20.83%	690
09 Oct 2023	100.00%	0.00%	703
10 Oct 2023	100.00%	0.00%	705
11 Oct 2023	100.00%	0.00%	707
12 Oct 2023	100.00%	0.00%	713
13 Oct 2023	100.00%	0.00%	707
14 Oct 2023	100.00%	0.00%	697
15 Oct 2023	100.00%	0.00%	691
16 Oct 2023	100.00%	0.00%	706
17 Oct 2023	100.00%	0.00%	700
18 Oct 2023	100.00%	0.00%	655
19 Oct 2023	100.00%	0.00%	677
20 Oct 2023	100.00%	0.00%	702
21 Oct 2023	100.00%	0.00%	701
22 Oct 2023	75.00%	25.00%	708
23 Oct 2023	100.00%	0.00%	734
24 Oct 2023	100.00%	0.00%	713
25 Oct 2023	100.00%	0.00%	709
26 Oct 2023	100.00%	0.00%	703



27 Oct 2023	100.00%	0.00%	706
28 Oct 2023	100.00%	0.00%	722
29 Oct 2023	99.65%	0.35%	692
30 Oct 2023	100.00%	0.00%	704
31 Oct 2023	100.00%	0.00%	720
01 Nov 2023	100.00%	0.00%	715
02 Nov 2023	100.00%	0.00%	707
03 Nov 2023	100.00%	0.00%	717
04 Nov 2023	100.00%	0.00%	739
05 Nov 2023	100.00%	0.00%	688
06 Nov 2023	100.00%	0.00%	709
07 Nov 2023	100.00%	0.00%	706
08 Nov 2023	100.00%	0.00%	708
09 Nov 2023	100.00%	0.00%	702
10 Nov 2023	100.00%	0.00%	676
11 Nov 2023	100.00%	0.00%	659
12 Nov 2023	79.17%	20.83%	643
13 Nov 2023	100.00%	0.00%	654
14 Nov 2023	100.00%	0.00%	657
15 Nov 2023	100.00%	0.00%	653
16 Nov 2023	100.00%	0.00%	652
17 Nov 2023	100.00%	0.00%	660
18 Nov 2023	100.00%	0.00%	656
19 Nov 2023	100.00%	0.00%	642
20 Nov 2023	100.00%	0.00%	658
21 Nov 2023	100.00%	0.00%	662
22 Nov 2023	100.00%	0.00%	652
23 Nov 2023	100.00%	0.00%	645
24 Nov 2023	100.00%	0.00%	655
25 Nov 2023	100.00%	0.00%	650
26 Nov 2023	100.00%	0.00%	642
27 Nov 2023	100.00%	0.00%	660
28 Nov 2023	100.00%	0.00%	661
29 Nov 2023	100.00%	0.00%	666

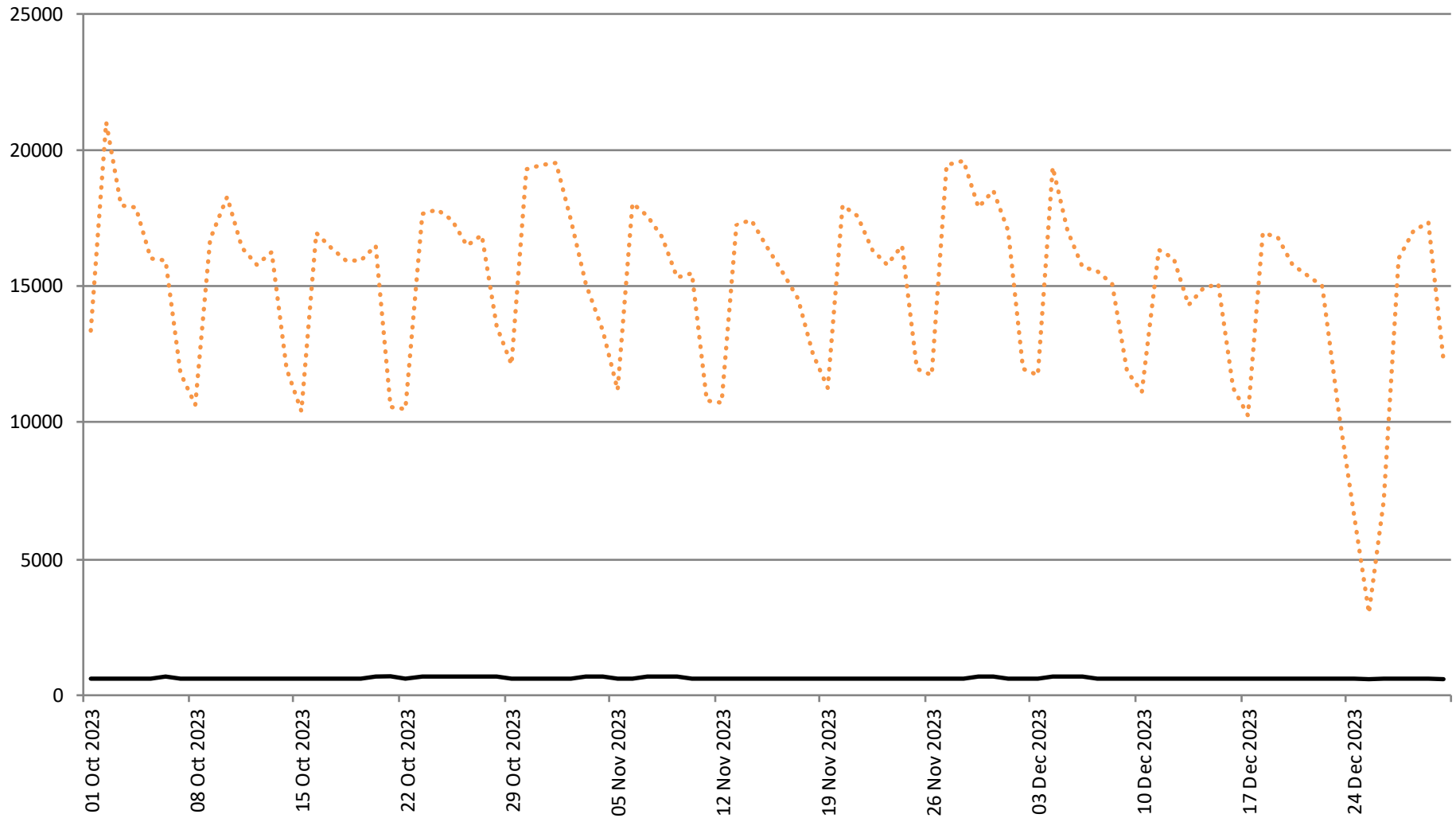
30 Nov 2023	100.00%	0.00%	620
01 Dec 2023	100.00%	0.00%	368
02 Dec 2023	100.00%	0.00%	354
03 Dec 2023	79.17%	20.83%	339
04 Dec 2023	100.00%	0.00%	362
05 Dec 2023	100.00%	0.00%	373
06 Dec 2023	100.00%	0.00%	360
07 Dec 2023	100.00%	0.00%	359
08 Dec 2023	100.00%	0.00%	359
09 Dec 2023	100.00%	0.00%	357
10 Dec 2023	100.00%	0.00%	341
11 Dec 2023	100.00%	0.00%	356
12 Dec 2023	100.00%	0.00%	361
13 Dec 2023	100.00%	0.00%	363
14 Dec 2023	100.00%	0.00%	359
15 Dec 2023	100.00%	0.00%	363
16 Dec 2023	100.00%	0.00%	361
17 Dec 2023	100.00%	0.00%	344
18 Dec 2023	100.00%	0.00%	362
19 Dec 2023	100.00%	0.00%	372
20 Dec 2023	100.00%	0.00%	365
21 Dec 2023	100.00%	0.00%	362
22 Dec 2023	100.00%	0.00%	362
23 Dec 2023	100.00%	0.00%	353
24 Dec 2023	100.00%	0.00%	344
25 Dec 2023	100.00%	0.00%	342
26 Dec 2023	100.00%	0.00%	343
27 Dec 2023	100.00%	0.00%	359
28 Dec 2023	100.00%	0.00%	361
29 Dec 2023	100.00%	0.00%	359
30 Dec 2023	100.00%	0.00%	345
31 Dec 2023	100.00%	0.00%	337

# Availability (%)



— Dedicated interface      ..... Consumer Website - Online Banking

# AISP response time (ms)

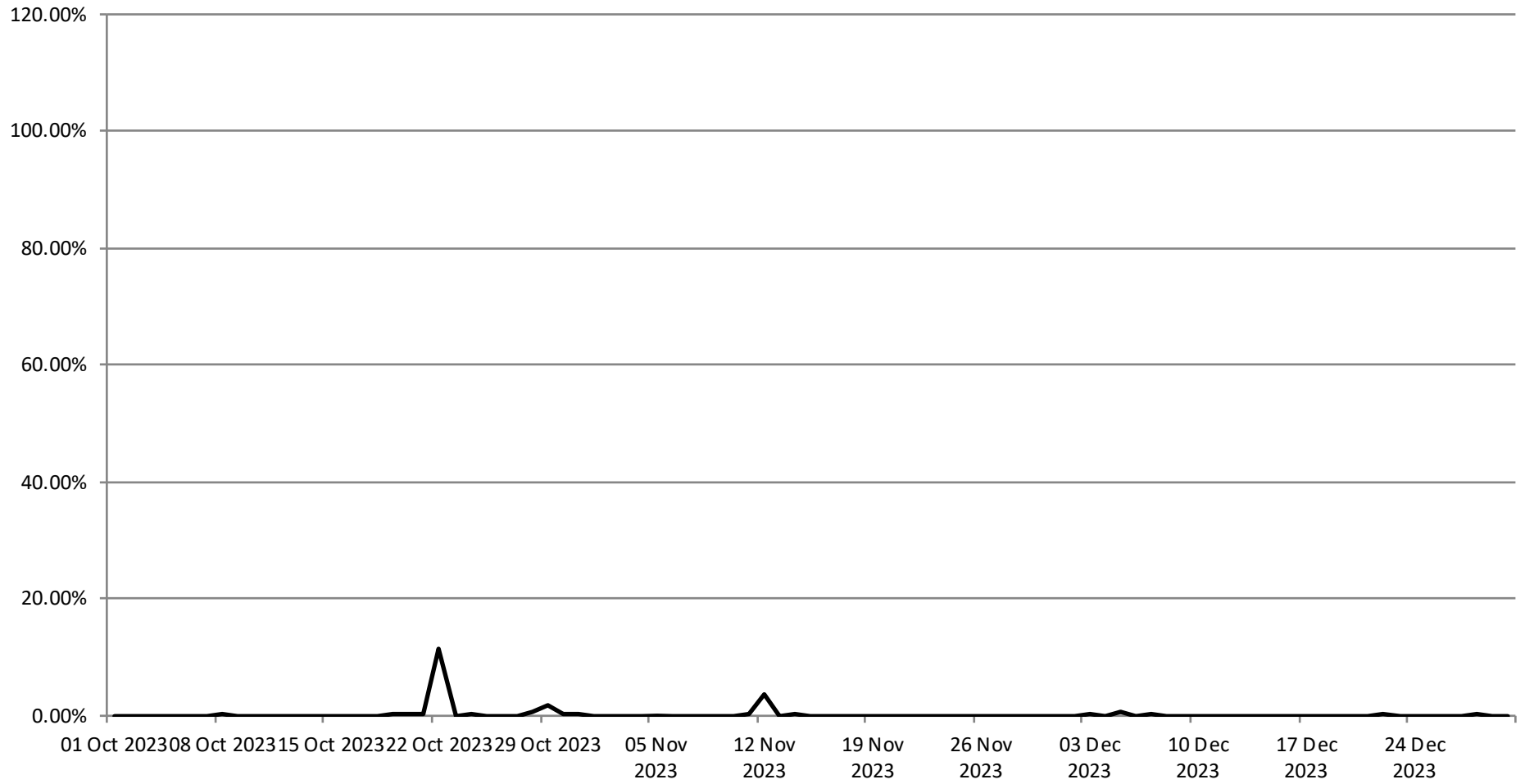


— Dedicated Interface (average)

— Dedicated interface (per MB)

..... Consumer Website - Online Banking

# Error rate (%)



— Dedicated Interface (average)